

## Andy Ruvalcaba

Los Angeles, CA • [andy.ruvalcaba7@gmail.com](mailto:andy.ruvalcaba7@gmail.com) • (323) 945-5466 • 

---

### Public Storage

*DevOps Engineer*

**Oct 2023 – Present**

*Glendale, CA*

- Integrated CI/CD pipelines into Web and Mobile applications using Azure DevOps, Bitbucket and Jenkins, enhancing deployment efficiency and reliability.
- Provided Root Cause Analysis for .NET Core & Framework, React, and Java applications across multiple Operating Systems (RedHat, Windows)
- Implemented Datadog Application Monitoring across all our applications, correlating logs with traces and configuring Dashboards for Development teams to reduce Mean Time to Recovery.
- Administered Automic Automation, an enterprise job scheduling tool, to ensure operational stability and support core business batch processes.
- Administered Red Hat 8+ Linux and Windows 2012-2022 servers automating patching, service availability, and packages/runtimes.
- Managed production releases, ensuring seamless application configuration updates, batch jobs, and code deployments for operational reliability.

*SR PC Support Technician*

**May 2022 – October 2023**

Implemented automation and process improvements in various IT Operations. Built PowerShell scripts consuming Microsoft's Graph API to automate user onboarding in a hybrid Active Directory. Collaborated with various engineering teams to support architecture and infrastructure changes through software deployments, service delivery and monitoring. Reinforced a culture of automation, reliability and continuous improvement within my team.

### Hillside

*IT Support Technician*

**October 2019 – July 2021**

*Los Angeles, CA*

Lead a project to deploy 500+ iPhones for staff across offices in the greater Los Angeles area. Coordinated with stakeholders and led my team to distribute iPhones using Apple Business Manager. Administered our MDM and built a knowledge base for user engagement.

### Midnight Oil

*Helpdesk Tech*

**November 2017 – March 2019**

*Burbank, CA*

Supported various MacOS, Linux and Windows devices. Built PowerShell and Bash scripts to optimize operations. Administered our teams PXE server managing different windows images and software deployments. Supported our company's migration from on-prem Exchange server to Office365.